



Greetings:

The Doctors Company is partnering with IVANS Download to provide downloads directly to your agency management system. At this time, we are producing a commission download.

If you are not able to access IVANS Exchange and can't find your IVANS ID (Y-Account), you should contact the IVANS Connections Team at support@ivans.com. You should include the following information in your email: agency/brokerage name, contact name, contact email, contact phone number, and your agency management system vendor. A representative from the IVANS Connections team will contact you and walk you through the IVANS Exchange registration process and help you find your IVANS ID (Y-Account).

Information Requested:

Agency/Brokerage Name and Location (City, State):

Agency/Brokerage IVANS Y-Account:

Agency/Brokerage IVANS User ID/Mailbox:

Agency Management System Used and Version:

Agency/Brokerage Download Contact:

(Please add name, phone number, and email of the person at the agency who you want us to contact with any IVANS Download related questions or issues)

Please return the completed form to agencysupport@thedoctors.com.



The Doctors Company and IVANS Company Fact Sheet

Welcome to IVANS Download for The Doctors Company. The following list of information will assist you when updating your agency management system to receive this new download. Please note that if your agency/brokerage is not sure about how/where to enter any of this information into your agency management system, contact your agency management system vendor for help.

Current Lines of Business Available

Direct Bill Commissions Statement

The Doctors Ivans Information

Y-Account: DOCT

User ID: DOCTPRD

Machine Address: IBM999DOCTORS

NAIC Codes (needed for your agency management system)

34495	Doctors Company An Interins Exch
14347	The Doctors Company Risk Retention Group
30317	Hospitals Company

Supported Transactions

Policy Change (PCH)

New Business (NBS)

Reinstatement (REI)

Rewrite/Re-Issue (REW)

Renewal (RWL)

Cancellation (XLC)

Adjustment (ADJ or OTH for Vision and Sagitta)